

Oude Pekela, 18 november 2022

Dear parent,

From 1 January 2023, there will be some changes in Tamariki childcare. We will have a new name and we have slightly adjusted our products and rates. Below we briefly explain all the changes.

### **New name**

For years, there has been a strong collaboration between Tamariki and Primenius. We create a place where childcare and education come together and there is a continuous learning line for children aged 0 to 13. Both organisations fall under the same board and from 1 January 2023 we will therefore be called the same: Primenius Opvang and Primenius Onderwijs. The name Tamariki will not disappear from the facade immediately; we will do so gradually.

### **Childcare allowance**

As of 1 January 2023, the governmental regulations regarding the childcare allowance will also change. Currently, the amount of the childcare allowance is linked to the number of hours worked by the parent who works the least. Next year, all parents eligible for childcare allowance will be entitled to a maximum of 230 hours of childcare per month.

### **Product range and tariffs**

As you have heard in the news, the cost of childcare is rising. As a result, many childcare organisations are forced to raise their rates substantially (15-25%). We want to limit the cost increase for our parents as much as possible. That is why we have made a number of changes to our product range and rates:

- We will start offering childcare in half-days instead of hours. The price for care on fixed days will not be increased. Most parents will therefore pay less than when the hourly rate is increased by 15%. To make it easier to understand, we have made some calculation examples for you. Parents with a lower income will therefore be charged less than parents with a higher income. The table with income-dependent parental contributions can be found [here](#).
- The rates for our flexible childcare are increased by 10%. This is because flexible childcare ensures that we keep unnecessary places available for children. Depending on your annual income, it may be cheaper for you to take out a fixed-day contract, even if your child does not come every day. We have calculation examples for this as well.
- We limit our opening hours to the times when most parents need childcare from 07.00 to 18.00 (with the exception of a few locations).
- We start scheduling flexible half-day sessions earlier. This means that if you submit your request before the 15th of the previous month, we guarantee childcare. This also allows us to indicate sooner whether there is room for additional requests and swaps. The flexible childcare policy and the rules for requesting extra half-day sessions and exchanges are explained on the website.
- Holiday childcare will be combined at a number of locations and sometimes limited to 8 weeks. We will also schedule the 48-week contracts for child day care (KDV) or the 8-week contracts for BSO holiday care in advance, so that more children are present on a day.

We have created a website where you can find more information on everything above. The link to the website for parents is: [opvangproducten 2023](#). This website is in Dutch. If you have any questions please contact us, so we can explain it in English.

## What does it provide?

The above changes not only ensure that our childcare remains affordable, it also has a number of other benefits:

- We can continue to offer stable and reliable childcare, as you have come to expect from us;
- We can guarantee the quality of our childcare by having permanent and familiar faces in the groups;
- There is more peace and quiet in the groups if fewer children are brought or picked up in between. This leaves more room for fun (afternoon) activities;
- In the holiday period, we can also offer fun activities when the groups of children are larger;
- For employees, working hours are improved and this allows us to remain an attractive employer.

## New contract

In a separate e-mail, you will be offered a new contract for 2023, in which we have tried to match the offer with what you took in 2022. The (adapted) policy per product is part of your contract. Tip: use the [calculation tool](#) made available by the government from 25 November to find out what you will spend net on childcare.

If you agree, you can digitally sign the contract and the childcare will automatically continue through 2023. If you have any questions or would like to suggest changes, please let our planning & placement colleagues know via a separate email address: [contracten@primenius.nl](mailto:contracten@primenius.nl).

To give you some leeway, the notice period in December has been shortened to 2 weeks. **By 15 December**, we would like to hear whether you agree or would like a change and which half-days in January you need care, should you use flexible care.

## Questions

We can imagine that you have questions. Answers to frequently asked questions can be found on our [opvangproducten 2023](#) website. You can also contact the school director at your location from Tuesday. And we have a special phone number for contract questions: 0597 745 030. This number will be available from 8:00 am to 4:30 pm in the coming weeks.

We hope this has given you sufficient information.

Our daycare workers/ staff look forward to seeing your son or daughter again in 2023!

Kind regards,

Mieke Hoekzema

Interim-directeur Tamariki /Primenius opvang.

